

ACCESS Priority (32CFR 199.17(d)(1)a-e)

Enhanced Active Duty Service Members: OIF/OEF, Warriors in Transition, Pre and Post Deployment
 Active Duty Service Members
 Prime Enrolled Active Duty Family Members and Transitional Survivors
 TRICARE Plus Retirees and Family Members
 Non-Prime Active Duty Family Members and Transitional Survivors and Reserve Select
 Special Programs Patient
 Non-TRICARE Plus Retirees and Family Members
 TRICARE Standard
 Special Programs
 DOD Civilians/All Others

ATC Category/ Search Option	Standard Appointment Type That Should Be Chosen/Booked	ATC Standards	Enhanced ATC Standards for Warriors in Transition, MEB, and Pre-Post Deployment
Acute	ACUT	24 Continuous Hours	1 Working Day
	OPAC	Same Calendar Day	Same Calendar Day
Routine	ROUT	7 Calendar Days	3 Working Days
Specialty	SPEC PROC	28 Calendar Days or per Provider Designation not to exceed 28 days	3 Working Days for MEB and 7 Working Days for all others
Future	EST GRP APV	No Standard / per Provider Designation	14 Calendar Days
Wellness	WELL PCM	28 Calendar Days	28 Calendar Days

Order of Search Precedence for Appointments by the Location of the Appointment

<p>For Prime patients seeking primary care:</p> <ol style="list-style-type: none"> 1.PCM – physician based in the enrolled place of care 2.PCM – physician based in any other place of care where the PCM practices 3.PCM – any PCM group member providing service in the enrollee’s assigned place of care. 4.PCM – for OPS forces only, any provider in any place of care in any MCP Provider Group to which the patient’s assigned PCM is a member. 	<p>For Non-Prime Patients seeking primary care:</p> <ol style="list-style-type: none"> 1.Primary Care physician—civilian or MTF 2.Next available MTF 3.Network physician 4.Non-network physician
<p>For Prime patients seeking specialty care:</p> <ol style="list-style-type: none"> 1.MTF based physician or clinic requested by PCM 2.Next available MTF (based physician) within access standards 3.Network physician within access standards 4.Non-network physician within access standards 	<p>For Non-Prime patients seeking specialty care:</p> <ol style="list-style-type: none"> Closest MTF Next available MTF Network physician Non-network physician